



Syndicate Subscription Legal Plans

MORTGAGE & REAL ESTATE LENDING **CORPORATE CLIENT INTAKE QUESTIONNAIRE:**

DO NOT INCLUDE BORROWER PERSONAL DATA OR LOAN FILES ON THIS FORM. Repurchase demands, title and escrow claim tenders, examination responses, and consumer complaint replies all carry short deadlines, and licensing must be in place before origination in each state. Tell us any live deadline before completing the rest of this form.

CONFIDENTIAL. This questionnaire is for the lending side — mortgage bankers, direct and correspondent lenders, wholesalers, portfolio lenders and brokers in residential, commercial and multifamily, construction and development lenders, hard money and private lenders, credit unions, and mortgage REITs. Borrowers with loan disputes should use our Mortgage Borrower Protection Intake Form. If a question does not apply, write "N/A."

NAME OF THE CLIENT:

☐ Legal Entity Name: _____

DBA / brand names: _____ Year founded: _____

Entity type:

☐ Corporation

☐ LLC

☐ Partnership

☐ Credit union

☐ REIT

☐ Public company

☐ Subsidiary of a parent

State of formation: _____ NMLS ID: _____ States licensed: _____

Contact person & title: _____

Syndicate Plan Member ID: _____

Address: _____

City: _____ County: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Annual originations: \$ _____ Employees & loan officers: _____

PART 1 — YOUR BUSINESS

1.1 Type of business:

☐ Residential mortgage banker

☐ Commercial real estate lender

☐ Multifamily / apartment lender

☐ Direct lender

☐ Correspondent lender

☐ Wholesale lender

☐ Portfolio lender

☐ Mortgage broker

☐ Construction & development lender

☐ Hard money / private lender

☐ Credit union

☐ Mortgage REIT

☐ Servicer or subservicer

☐ Warehouse lender

☐ Loan buyer or seller

☐ Mortgage fund manager

1.2 Loan purposes:

☐ Consumer purpose loans

☐ Business purpose loans

☐ Both



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1.3 Describe your products, channels, and current stage: _____

PART 2 — SERVICES NEEDED

Entity, Licensing & Approvals:

- | | |
|--|---|
| ☐ Formation or incorporation | ☐ Entity conversion / restructuring |
| ☐ State lender, broker & servicer licensing | ☐ Branch & loan originator licensing |
| ☐ License renewals & amendments | ☐ Agency approvals & renewals |
| ☐ Exemption analysis for private lending | ☐ Change of control approvals |
| ☐ Foreign qualification | ☐ Business filings & resolutions |

Origination & Consumer Compliance:

- | | |
|--|---|
| ☐ Disclosure & closing document review | ☐ Ability to repay & qualified mortgage analysis |
| ☐ Loan originator compensation rules | ☐ Settlement service & referral arrangement review |
| ☐ Fair lending & underwriting analysis | ☐ Data reporting & recordkeeping |
| ☐ Credit reporting & adverse action notices | ☐ Advertising & marketing review |
| ☐ Privacy, safeguards & vendor management | ☐ Servicemember protections |

Servicing, Default & Foreclosure:

- | | |
|---|---|
| ☐ Servicing policies & procedures | ☐ Transfer & escrow requirements |
| ☐ Loss mitigation & workout procedures | ☐ Force-placed insurance practices |
| ☐ Default, demand & foreclosure process review | ☐ Bankruptcy claims & payment change filings |
| ☐ Collection practice compliance | ☐ Wrongful foreclosure claim response |
| ☐ REO & property preservation | ☐ Complaint handling & response |

Secondary Market & Counterparty:

- | | |
|---|---|
| ☐ Whole loan purchase & sale agreements | ☐ Correspondent & broker agreements |
| ☐ Warehouse & repurchase facilities | ☐ Representations & warranties review |
| ☐ Loan repurchase demand response | ☐ Servicing rights transfers |
| ☐ Investor & agency audits | ☐ Branch manager & loan representative |
| ☐ Joint venture & partnership agreements | ☐ Securitization * |

* For securitization of loan pools, please also complete our Asset Securitization & Structured Finance Intake Form.

Claims, Title & Disputes:

- | | |
|--|--|
| ☐ Title insurance & escrow claim tenders | ☐ Title defect & lien priority issues |
| ☐ Claims against borrowers, brokers or appraisers | ☐ Insurance coverage disputes |



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- ☐ Business tort & unfair competition claims ☐ Partnership & joint venture disputes
☐ Regulatory examinations & enforcement ☐ Class claim exposure review

Capital Markets & Finance:

- ☐ Capital markets consultation ☐ Private placement (Reg D / Reg A)
☐ Mortgage fund formation & offering documents ☐ Credit facilities & lines
☐ Exchange listing (OTC, Nasdaq, NYSE, international) ☐ Securities & blue sky compliance
☐ Mergers, acquisitions & portfolio sales ☐ Investor agreements & cap table
☐ Restructuring or bankruptcy

2.1 Describe your most urgent matter and objective: _____

2.2 Deadline (demand response, exam, filing, closing): _____

PART 3 — LICENSING & APPROVALS

License / Approval	Regulator or Agency	Number	States Covered	Expires

3.1 Are all company, branch, and originator licenses current? ☐ Yes ☐ No

3.2 Are you expanding into new states or loan products? ☐ Yes ☐ No

3.3 Do you rely on an exemption rather than a license in any state? ☐ Yes ☐ No

Private and business purpose lending exemptions are narrow and vary by state. Lending outside an exemption can make loans unenforceable and expose the company to penalties.

3.4 Do you hold agency or insurer approvals, and are audits current? ☐ Yes ☐ No

3.5 Is a change of ownership or control planned? ☐ Yes ☐ No

3.6 Has a license been denied, conditioned, suspended, or surrendered? ☐ Yes ☐ No

If yes, explain: _____



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PART 4 — ORIGATION & COMPLIANCE PROGRAM

Program Area	In Place	Needs Update	Missing
Written compliance management system	☐	☐	☐
Disclosure timing & accuracy testing	☐	☐	☐
Ability to repay & underwriting documentation	☐	☐	☐
Loan originator compensation policy	☐	☐	☐
Referral & settlement service arrangements	☐	☐	☐
Fair lending analysis & testing	☐	☐	☐
Data collection & reporting accuracy	☐	☐	☐
Advertising review process	☐	☐	☐
Privacy & information security program	☐	☐	☐
Vendor oversight & due diligence	☐	☐	☐
Complaint intake & root cause review	☐	☐	☐
Training & audit schedule	☐	☐	☐

4.1 Compliance officer: _____ Date of last independent audit: _____

4.2 Do you pay referral, marketing, or desk fees to settlement providers? ☐ Yes ☐ No

4.3 Do you originate through brokers, correspondents, or affiliates? ☐ Yes ☐ No

4.4 Do you use automated underwriting, pricing engines, or AI tools? ☐ Yes ☐ No

PART 5 — SERVICING, DEFAULT & FORECLOSURE

5.1 Do you service loans, or use a subservicer? ☐ Yes ☐ No

If yes, explain: _____

5.2 Are servicing transfer, escrow, and error resolution procedures documented? ☐ Yes ☐ No

5.3 Do you offer loss mitigation, and are timelines and reviews tracked? ☐ Yes ☐ No

5.4 Are foreclosures handled judicially, non-judicially, or both? ☐ Yes ☐ No

If yes, explain: _____

5.5 Have wrongful foreclosure or servicing claims been asserted? ☐ Yes ☐ No

If yes, explain: _____

5.6 Do you file claims or motions in borrower bankruptcies? ☐ Yes ☐ No

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Syndicate provides advisory and compliance support; foreclosure filings, bankruptcy appearances, and litigation are handled by counsel of record in each state.

PART 6 — SECONDARY MARKET, TITLE & CLAIMS

Counterparty	Role (investor, warehouse, correspondent, broker)	Volume \$	Term	Signed Agreement?

6.1 Have you received loan repurchase or indemnification demands? ☐ Yes ☐ No

Investor, loan count & response deadline: _____

6.2 Do purchase agreements limit repurchase triggers and cure rights? ☐ Yes ☐ No

6.3 Have title defects, lien priority problems, or escrow losses occurred? ☐ Yes ☐ No

6.4 Have claims been tendered to title underwriters or closing agents? ☐ Yes ☐ No

6.5 Do you suspect fraud by borrowers, brokers, appraisers, or closing agents? ☐ Yes ☐ No

6.6 Are there disputes with branch managers, loan representatives, or partners? ☐ Yes ☐ No

If yes, explain: _____

PART 7 — FINANCE, PORTFOLIO & CAPITAL MARKETS

Existing Facility / Investment	Lender or Investor	Amount \$	Maturity	Collateral

7.1 Loans held for investment: \$ _____ Loans held for sale: \$ _____

7.2 Capital sought: \$ _____ Purpose: _____

7.3 Capital strategy:

☐ Warehouse or repurchase capacity

☐ Working capital

☐ Mortgage fund or investor capital

☐ Portfolio acquisition

☐ Growth equity

☐ Public offering or listing

☐ Sale of the company or servicing portfolio

☐ Not sure — need advice

7.4 Do you raise investor capital for loans or a mortgage fund? ☐ Yes ☐ No

Pooled mortgage investments and fractional note sales are generally securities offerings and require an exemption and proper disclosure documents.

7.5 Do you have audited financial statements? ☐ Yes ☐ No



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PART 8 — PEOPLE, DISPUTES, DOCUMENTS & CERTIFICATION

8.1 Employees: _____ Licensed originators: _____ States with workers: _____

8.2 Are originators employees or independent contractors? ☐ Yes ☐ No

If yes, explain: _____

8.3 Are commission and overtime rules reviewed for originators? ☐ Yes ☐ No

8.4 Current disputes:

☐ Consumer claim or class action

☐ Repurchase or investor dispute

☐ Title or escrow claim

☐ Regulatory examination or enforcement

☐ Broker or correspondent dispute

☐ Partnership dispute

☐ Employment claim

☐ Collections

☐ None

8.5 Is a non-disclosure agreement required before documents are shared? ☐ Yes ☐ No

Please provide the following, if applicable. Check each item available. Redact borrower personal information.

☐ Formation & governance documents

☐ Ownership / cap table

☐ Financial statements & projections

☐ Licenses, approvals & exam reports (public)

☐ Compliance manual & policies

☐ Loan program & disclosure templates

☐ Purchase, warehouse & correspondent agreements

☐ Servicing agreements

☐ Repurchase or claim correspondence

☐ Investor & fund offering documents

Certification:

I declare that the information provided in this questionnaire is true, correct, and complete to the best of my knowledge, that I am authorized to provide it on behalf of the business named above, and that it does not include borrower personal information. I understand this information is provided to Syndicate Subscription Legal Plans in confidence for the purpose of evaluating and scoping this engagement.

Signed and dated this _____ day of _____, 20____

Signature: _____

Print Name: _____

Title: _____

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save this document as a PDF and email to STEVE@STEVEMUELLERLEGAL.COM,
Your information will be reviewed within one hour.